

Highdale Day Nursery

Behaviour Management Policy

Here at Highdale we operate a positive approach towards Behaviour.

- * We believe it is important to promote and encourage wanted behaviour through positive praise and encouragement.
- * We have established clear boundaries and rules thought up by the children.
- * We understand that as children become aware of our routine they will learn what is expected of them and also begin to respect the feelings of others.
- * We are committed to working in close partnership with parent / carers, always informing them of any incidents that have occurred regarding their child. Ensuring confidentiality is maintained.
- * Under no circumstances will physical punishment be used or threatened at Highdale, we also have a duty to report any corporal punishment that has been given by a parent or carers to any child.
- * Physical intervention will only be used to prevent personal injury. Parent/ carers will be informed of serious incidents that day.
- * Staff follow the six steps of **conflict resolution**, and are offered up to date training regularly.

Minor Incidents

will be dealt with appropriately reflecting the six steps of conflict resolution, and using 123 Magic- giving them three, clear individual chances.

Serious Incidents

For unacceptable behaviour such as biting and punching, the child will be spoken to firmly, moved to time out and have the situation talked through. These incidents will be monitored, recorded and parent / carers informed.

If unacceptable Behaviour persists Highdale will work together with parents and relevant outside organisations to encourage wanted Behaviour.